Running the Day: Dispatch, Drivers & Corporate Accounts on LimoFlow

A guide for owners and dispatchers to the operational side of LimoFlow: how trips are assigned and tracked, what chauffeurs see on their phones, and how corporate and hotel clients book and get billed.

1. The dispatch board

Dispatch runs from one screen. Every dispatcher and office user gets access at no extra cost, since users are unlimited on every plan.

- **Drag-and-drop board** to assign, move, and monitor trips
- **Calendar view** by day, week, or month
- **Real-time fleet map** and live GPS tracking of drivers (Essential and up)
- **Live flight tracking** and flight time validation at booking, so airport pickups follow the actual arrival
- **Real-time dispatch notifications** and driver and vehicle assignment
- **Real-time dispatch ↔ driver chat**, plus customer chat with your team

2. The driver app

Chauffeurs use the iOS and Android app or a browser-based driver portal. Both are included on every plan and are never sold as a module.

Trip status by geofence

GPS tracking with geofenced trip status progression, so dispatch sees on-location and drop-off without phone calls.

Two-way chat

Drivers and dispatch message in real time inside the app.

Signatures, payments & tips

Digital signature capture, in-app payments, and a configurable gratuity panel.

AI wake-up calls

An AI agent calls drivers before early trips: 20 to 100 calls a month depending on plan.

3. Corporate accounts & Net-30 billing

Corporate and airport work is often an operator's most reliable revenue. From the Essential plan ($99/mo), LimoFlow handles it without an enterprise upgrade:

- House and corporate accounts with Net-15 or Net-30 terms
- Automated monthly statements and PDF invoices and receipts
- Recurring and corporate bookings
- A corporate client portal where bookers schedule and manage trips
- Tolls, surcharges, and itemized discounts on every invoice

Payments settle directly to your own merchant account. LimoFlow is not a payment processor and never holds your funds.

4. Portals for every kind of booker

Portal	Who uses it	Available from
Customer self-service	Retail passengers booking and managing their own trips	Starter
Corporate client	Company travel bookers and assistants	Essential
Hotel & concierge	Front desks and concierges booking for guests	Essential
Driver	Chauffeurs on any browser	Starter

5. Affiliates, integrations & scale

- **GNET farm-in** brings affiliate trips straight into reservations and dispatch (Growth and up)
- **LimoFlow affiliate network** for farm-in on every plan, and farm-out from Growth
- **Zapier** automation (Growth and up) and **QuickBooks** data export (Essential and up)
- **Multi-currency and multi-country** operations on every plan
- **Role-based access controls**, support access auditing, and SSL encryption

Drivers and vehicles are unlimited on every plan. One operator runs a fleet of more than 150 vehicles on the same published plans.

FROM AN OPERATOR

"The booking, dispatching, driver management, and customer communication tools make running the business much easier and more organized."

Thuch Lstaeou · Black car service owner · Verified on Google

See dispatch in a live demo

Walk through the board, driver app, and portals with the team.

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